



Unitrans Holdings (Pty) Ltd

Registration Number: 1994/007379/07

SECTION 51 MANUAL

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INTRODUCTION

The Promotion of Access to Information Act, 2 of 2000 ("the Act") was enacted on 3 February 2000, to give effect to the provisions of section 32 of the Constitution, which provides that any person has a right to gain access to information held by a public or private body, when that information is required for the exercise or protection of any rights. In terms of the Act, a private body includes any former or existing juristic person.

1. UNITRANS HOLDINGS (PTY) LTD

Unitrans Holdings (Pty) Ltd is a wholly-owned subsidiary of Steinhoff Africa (Pty) Ltd, in turn a subsidiary within the Steinhoff International Holdings group of companies.

Steinhoff International Holdings Limited is a public company listed on the Johannesburg Securities Exchange. Major subsidiaries and associates of Unitrans Holdings (Pty) Ltd are:

- **263 Oxford Road (Pty) Ltd**
Registration Number - 1959/001962/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: KJ Grové
I Uys

- **A2B Passenger Logistics (Pty) Ltd**
Registration Number - 2000/024603/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff
V Kisten

- **Amandla Mega Bus (Pty) Ltd**
Registration Number - 2000/026206/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff

- **Aramex SA (Pty) Ltd**
Registration Number - 2002/011048/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: BA Arnold
FW Wagner

- **Bojanala Bus (Pty) Ltd**
Reg. No. 2002/026254/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 MB Jesseman
 V Kisten
 WL Nelson
 M Paruk

- **Bojanala Leasing (Pty) Ltd**
Registration Number - 2002/032055/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 V Kisten

- **Express Freight for Africa (Pty) Ltd**
Registration Number - 2002/014639/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold
 FW Wagner

- **Greyhound Coach Lines (Pty) Ltd**
Registration Number - 1996/012452/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 V Kisten

- **Greyhound Property Leasing (Pty) Ltd**
Registration Number - 1999/003694/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 V Kisten

- **Itheku Consulting (Pty) Ltd**
Registration Number - 2010/015937/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 V Kisten

- **Induna Tippers (Pty) Ltd**
Registration Number - 2003/030862/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: GN Brits
C Gelderblom
D Moshapalo
FW Wagner

- **Klipstone Transport (Pty) Ltd**
Registration Number - 1970/008336/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: BA Arnold
GMT Joyner
TD Mokgwetsi
SP Olivier (Dr)
FW Wagner
MP Vika
LR Zondi

- **Mega Bus and Coach (Pty) Ltd**
Registration Number – 1996/012038/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff
V Kisten

- **Mega Express (Pty) Ltd**
Registration Number - 2004/027663/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff
MG Diliza
MB Jesseman
V Kisten
WL Nelson
HS van der Walt

- **Mega Tourer (Pty) Ltd**
Registration Number – 2001/026485/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff
V Kisten

- **Mpumatrans (Pty) Ltd**
Registration Number - 2000/026280/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff

- **Mvelatrans (Pty) Ltd**
Registration Number - 2002/026281/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: N Boshoff
V Kisten
WL Nelson

- **Nomakanjani Logistics Company (Pty) Ltd**
Registration Number - 2002/003416/07

1 Charles Crescent, Eastgate Ext. 4, Sandton 2090
PO Box 1955, Bramley 2018

Directors: GMT Joyner
S Vally

- **Phaello Finance Company (Pty) Ltd**
Registration Number - 1965/001780/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: JRP Doidge
CT Grové
B Harmse Alternate Director
AB la Grange
H Odendaal
NA Siebrits Alternate Director
JHN van der Merwe Alternate Director
FW Wagner

- **Pivot Transport (Pty) Ltd**
Registration Number - 1994/004947/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: BA Arnold
FW Wagner

- **RoadRailer Africa (Pty) Ltd**
Registration Number – 2002/026280/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: KJ Grové
 I Ichikowitz
 MG Mbeki
 J Naidoo
 H Odendaal

- **RoadRailer (South Africa) (Pty) Ltd**
Registration Number – 2002/010985/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold
 KJ Grové

- **Setjhaba Carriers (Pty) Ltd**
Registration Number - 1998/024588/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: GN Brits
 O Gardini
 A Erasmus
 MP Vika
 FW Wagner

- **Tafile Magic Bus (Pty) Ltd**
Registration Number – 1999/002773/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 V Kisten

- **Ufin (Pty) Ltd**
Registration Number – 1994/010609/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: KJ Grové
 SM Keys

- **Unitrans Customer Solution Development (Pty) Ltd**
Registration Number – 2000/025471/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold
 FW Wagner

- **Unitrans Express Deliveries (Pty) Ltd**
Registration Number – 1997/008852/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold
 KJ Grové

- **Unitrans Express Investments (Pty) Ltd**
Registration Number – 2002/010738/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: KJ Grové
 FW Wagner

- **Unitrans Express Logistics (Pty) Ltd**
Registration Number – 1987/006163/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: KJ Grové
 FW Wagner

- **Unitrans Freight Investments (Pty) Ltd**
Registration Number – 2002/010761/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: KJ Grové
 CE Howes

- **Unitrans Freight (Environmental Services) (Pty) Ltd**
Registration Number - 2003/031252/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold

- **Unitrans Freight Forwarding and Clearing (Pty) Ltd**
Registration Number - 1999/005343/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold
 D Padayachee
 FW Wagner
 MA Wolff

- **Unitrans Freight (Mining Services) (Pty) Ltd**
Registration Number 2002/026224/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: BA Arnold

- **Unitrans Freight Services (Sugar)(Pty) Ltd**
Registration Number 1998/025501/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: O Gardini
TR Nel

- **Unitrans Freight Services (Commercial) (Pty) Ltd**
Registration Number 1998/025099/07

1 Charles Crescent, Eastgate Ext. 4, Sandton 2090
PO Box 615, Northlands 2116

Directors: BA Arnold
FW Wagner

- **Unitrans Freight Services (Fuel & Chemical) (Pty) Ltd**
Registration Number 1998/025129/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: BN Jamie
CE Howes

- **Unitrans Fuel and Chemical (Pty) Ltd**
Registration Number 1999/006604/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: CE Howes
BN Jamie
BS Ramroop

- **Unitrans Global Logistics (Pty) Ltd**
Registration Number 1999/027272/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: JW McMahon
I Uys

- **Unitrans Leasing (Pty) Ltd**
Registration Number 1958/002406/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 V Kisten

- **Unitrans Passenger Training Services (Pty) Ltd**
Registration Number 2004/032104/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: V Kisten

- **Unitrans Household Goods Logistics (Pty) Ltd**
Registration Number - 2000/013330/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: BA Arnold
 J Nel
 JJ von Benecke
 FW Wagner

- **Unitrans Sugar and Agriculture (Pty) Ltd**
Registration Number – 2000/001917/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: O Gardini
 TR Nel

- **Unitrans Sugar Lowveld (Pty) Ltd**
Registration Number – 2002/011022/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: O Gardini
 TR Nel

- **Unitrans Passenger (Pty) Ltd**
Registration Number - 1968/008699/07

28 - 6th Street, Wynberg, Sandton 2090
 PO Box 1955, Bramley 2018

Directors: N Boshoff
 LP Engelbrecht
 KJ Grové
 V Kisten
 WL Nelson
 H Odendaal

- **Unitrans Properties (Pty) Ltd**
Registration Number – 1964/005681/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: KJ Grové
DW Helmrich

- **Unitrans Supply Chain Solutions (Pty) Ltd**
Registration Number - 1967/010920/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: KJ Grové
CE Howes
TR Nel
H Odendaal
FW Wagner

- **Unitrans Zululand (Pty) Ltd**
Registration Number - 1996/011984/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: KJ Grové
FW Wagner

- **UniViron (Pty) Ltd**
Registration Number - 2002/026277/07

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Directors: BA Arnold
GMT Joyner

2. CONTACT DETAILS OF THE CHIEF EXECUTIVE OFFICER

Mr Karel Johan Grové

De Wagen Weg Office Park (Block D), Stellantia Avenue, Stellenbosch
PO Box 1955, Bramley 2018

Tel: +27 (21) 808 0700

Fax: +27 (21) 808 0799

Email: jo.grove@unitrans.co.za

3. CONTACT DETAILS OF THE INFORMATION OFFICER

Ms Janet Valerie Radnay – Company Secretary

28 - 6th Street, Wynberg, Sandton 2090
PO Box 1955, Bramley 2018

Telephone: (011) 445 3000

Fax: (011) 445 3198

Email: jan.radnay@unitrans.co.za

4. SECTION 10 GUIDE

The guide on how to use the Act is available from: -

South African Human Rights Commission (Head Office)

Braampark Forum 3

33 Hoofd Street

Braamfontein

Telephone (011) 877 3600

Website – www.sahrc.org.za

Email – info@sahrc.org.za

5. RECORDS AVAILABLE IN TERMS OF ANY OTHER LEGISLATION

Any records that are required to be made available in terms of the Road Transport Act, Companies Act No. 71 of 2008 and the listing requirements as laid down by the JSE Securities Exchange South Africa, and amended from time to time, shall be made available for inspection by interested parties.

6. ACCESS TO THE RECORDS HELD BY UNITRANS HOLDINGS

Upon written notice or use of the prescribed forms, an appointment within reasonable company hours can be made by interested parties to view the records at: -

Unitrans Holdings (Pty) Ltd

28 - 6th Street

Wynberg

Sandton 2090

Interested parties are requested to contact the Information Officer in order to make such an appointment.

7. RECORDS AVAILABLE ONLY ON REQUEST TO ACCESS IN TERMS OF THE ACT

- Statutory Information
- Financial Information
- Legal Records
- Insurance Records
- Employee Contracts
- Supplier Contracts
- Client Contracts
- Share Option Schemes
- Pension and Provident Fund Details
- Documentation on Taxation
- Shareholder Agreements
- Confidentiality Agreements
- Restraint of Trade Agreements
- Lease Agreements
- Sale Agreements
- Acquisition Agreements
- Environmental / Public Safety Records
- Employment Equity
- Patents, Trade Marks, Trade Names and Protected Names

Records deemed confidential on the part of a third party, will necessitate permission from the third party concerned, before Unitrans Holdings (Pty) Ltd will permit access.

8. RECORDS AVAILABLE WITHOUT A REQUEST TO ACCESS IN TERMS OF THE ACT

- Insider Trading Policy
- Policy on Dissemination of Price Sensitive Information
- Records covered under the Companies Act and the Listings Requirements of the JSE Securities Exchange of South Africa

Please note that an appointment to view these records will still have to be made with the Information Officer although a formal application need not be submitted.

9. THE REQUEST PROCEDURES

Form of Request

- To request a document that does not fall within the ambit of the Act, the requester must direct the request to the Information Officer in writing, and request an appointment to view the documentation.
- To request a document that does fall within the ambit of the Act, the requester must make use of the prescribed form. This must be directed to the CEO or the Information Officer of Unitrans Holdings (Pty) Ltd at the address, fax number or email address of the party concerned.
- The requester must provide sufficient detail on the request form to facilitate identifying the record requested. The requester should also indicate which form of access is required, and indicate if any other method is to be used to respond to the requester.
- The requester must identify the right being exercised or protected, and provide an explanation of why the requested record is necessary to exercise or protect that right.
- If a request is made on behalf of another person, a consent form/letter of authority must accompany the request.

Fees

A requester seeking access to a record containing personal information is not required to pay a fee. Any other requester, not requesting personal information, must pay the required fee.

- The party concerned must notify the requester (if not seeking access to personal information) of the prescribed fee to be paid (if any) before processing the request.
- The fee that the requester must pay to Unitrans Holdings (Pty) Ltd is R50 (fifty Rand). The requester may lodge an application to the court against the tender or payment of the requested fee.
- After the party concerned has made a decision regarding the request, the requester must be notified in the required format.
- If the request is granted, a further access fee must be paid for the search, reproduction, preparation and time in excess of the prescribed hours to search and prepare the record for disclosure.

10. REMEDIES AVAILABLE TO THE REQUESTER UPON REFUSAL OF A REQUEST

10.1 Internal Remedies

Unitrans Holdings (Pty) Ltd does not have internal appeal procedures. As such, the decision made by the Information Officer is final, and requesters will have to exercise such external remedies at their disposal if the request for information is refused and the requester is not satisfied with the answer supplied by the Information Officer.

10.2 External Remedies

A requester that is dissatisfied with an information officer's refusal to disclose information may apply to a Court for relief within 30 days of notification of the decision.

Likewise, a third party dissatisfied with an information officer's decision to grant a request for information may within 30 days of notification of the decision apply to a Court for relief. For purposes of the Act, the Courts that have jurisdiction over these applications are the Constitutional Court, the High Court or any other court of similar status.

11. PRESCRIBED FEES

The fee for a copy of the manual as contemplated in regulation 9(2)(c) is R1,00 for every photocopy of an A4-size page or part thereof.

The fee for reproduction referred to in section 52(3) of the Act, is as follows:

		R
(a)	For every photocopy of an A4-size page or part thereof	1,10
(b)	For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form.	0,75
(c)	For a copy in a computer-readable form on –	
	(i) stiffy disc	7,50
	(ii) compact disc	70,00
(d)	(i) For a transcription of visual images, for an A4-size page or part thereof	40,00
	(ii) For a copy of visual images	60,00
(e)	(i) For a transcription of an audio record, for an A4-size page or part thereof	20,00
	(ii) For a copy of an audio record	30,00

The request fee payable by a requester, other than a personal requester, referred to in section 54(1) of the Act is R50,00.

The access fee payable by a requester referred to in section 54(7) of the Act, unless exempted under section 54(8) of the Act, are as follows:

		R
(a)	For every photocopy of an A4-size page or part thereof	1,10
(b)	For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form.	0,75
(c)	For a copy in a computer-readable form on –	
	(ii) stiffy disc	7,50
	(ii) compact disc	70,00
(d)	(i) For a transcription of visual images, for an A4-size page or part thereof	40,00
	(ii) For a copy of visual images	60,00
(e)	(i) For a transcription of an audio record, for an A4-size page or part thereof	20,00
	(ii) For a copy of an audio record	30,00
(f)	To search for the record for disclosure, R30,00 for each hour or part of an hour reasonably required for such search.	

- The actual postal fee is payable when a copy of a record must be posted to a requester.
- For the purposes of section 54(2) of the Act the following applies:
 - a) Six hours as the hours to be exceeded before a deposit is payable; and
 - b) One third of the access fee is payable as a deposit by the requester.

12. PRESCRIBED FORMS

Pages 16 – 18

REQUEST FOR ACCESS TO THE RECORD OF A PRIVATE BODY
Section 53(1) of the Promotion of Access to Information Act, 2000
(Act No. 2 of 2000)

[Regulation 10]

A Particulars of a private body

The Head: _____

B Particulars of person requesting access to the record

- a) The particulars of the person who requests access to the record must be given below.
 - b) The address and/or fax number in the Republic to which the information is to be sent must be given.
 - c) Proof of the capacity in which the request is made, if applicable, must be attached.

Full names and surname: _____

Identity number: _____

Postal address: _____

Fax number: _____ Telephone number: _____

E-mail address: _____

Capacity in which request is made, when made on behalf of another person: _____

C Particulars of person on whose behalf request is made

This section must be completed ONLY if a request for information is made on behalf of another person.

Full names and surname: _____

Identity number: _____

D Particulars of record

- a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
 - b) If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Description of record or relevant part of the record: _____

2. Reference number, if available: _____

3. Any further particulars of record: _____

E Fees

- a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
 - b) You will be notified of the amount required to be paid as the request fee.
 - c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
 - d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees: _____

F Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.		
Disability:		
Form in which record is required:		
Mark the appropriate box with an X		
c) Compliance with your request in the specified form may depend on the form in which the record is available.		
d) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.		
e) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.		
1. If the record is in written or printed form:		
Copy of record* <input type="checkbox"/>	Inspection of record <input type="checkbox"/>	
2. If the record consists of visual images (this includes photographs, slides, video recordings, computer-generated images, sketches, etc.)		
View the images <input type="checkbox"/>	Copy of the images* <input type="checkbox"/>	Transcription of the images* <input type="checkbox"/>
3. If record consists of recorded words or information which can be reproduced in sound:		
Listen to the soundtrack (audio cassette) <input type="checkbox"/>	Transcription of the soundtrack* <input type="checkbox"/>	
4. If record is held on computer or in an electronic or machine-readable form:		
<input type="checkbox"/> Printed copy of record*	<input type="checkbox"/> Printed copy of information derived from the record*	<input type="checkbox"/> Copy in computer readable form* (stiffy or compact disc)
* If you requested a copy of the transcription of a record (above), do you wish the copy or transcription to be posted to you? (POSTAGE IS PAYABLE)		YES NO

G Particulars of right to be exercised or protected

IF THE PROVIDED SPACE IS INADEQUATE, PLEASE CONTINUE ON A SEPARATE FOLIO AND ATTACH IT TO THIS FORM
THE REQUESTER MUST SIGN ALL THE ADDITIONAL FOLIOS

1. Indicate which right is to be exercised or protected:

i. Explain why the record requested is required for the exercise or protection of the aforementioned right:
